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# Government and Private Collaboration in Coping with Covid-19 in Sorong City



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#### **Abstract**

Research on Muhammadiyah collaboration with the government is very important, the role of the State as the only single actor capable of carrying out everything is starting to lose its relevance at this time, therefore the role of the state must be minimized and strengthen the role of the private sector. One of the problems that befell the territory of Indonesia, especially. Most of the people of Sorong city feel the impact of the covid-19 and really need help from other parties, in this case Muhammadiyah is expected to play a role in collaborating with the government in the midst of the covid-19 in Sorong City. The results of this study suggest that the Muhammadiyah association has collaborated with the government in various forms of activity including: socializing the dangers of the Covid-19 disease, distributing masks, distributing hand sanitizers, distributing basic necessities, producing and spraying disinfectants in public facilities, houses of worship, schools. And other places that are considered prone to the spread of Covid-19. Although the activities carried out between Muhammadiyah and the government are not stated in a special MOU, activity carried out by Muhammadiyah always communicates and coordinates with the city government Sorong in dealing with Covid-19.

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## 1 Introduction

Participation from various parties is urgently needed at this time, the 2019 virus disease is a new virus, namely a new type of coronavirus (SARS-CoV-2) that shocked the world in early 2020 while the disease is called corona virus disease Covid-19), the city of Wuhan, China is the origin of the virus, the disease appeared at the end of December 2019 (Yuliana, 2020). One of the countries affected by and feeling the impact of the Corona virus is Indonesia, Covid-19 cases have spread in 34 provinces in Indonesia and that is based on incoming data.

The COVID-19 pandemic has forced various organizations, both government and private, to participate in the response to the COVID-19 pandemic. According to Abdusshomad (2020), one of the things the government can do to reduce the number of fatalities is to prepare for handling. Furthermore, Indonesia is one of the countries in the world that is restless due to the spread of Covid-19. Many people do not know and do not understand the handling of the Covid-19 virus because Covid-19 is a new type of virus (Telaumbanua, 2020). The limitations that the State has in carrying out disaster management actions for the COVID-19 pandemic require collaboration from various parties. One of the non-state institutions that always participates in assisting the government in disaster management is the Muhammadiyah association. Muhammadiyah Association has contributed to community empowerment in the fields of religion, education, health, social, economic, and other fields. Furthermore, always adhering to the principle of enjoining goodness and preventing evil is a principle of the Muhammadiyah association (Jabbar, 2007; Abdurrahman, 2000).

According to Khoirudin (2019), empowerment and providing social services are the basic characteristics of Muhammadiyah, in addition, based on history, it was stated that Ahmad Dahlan pioneered many congregational development and da'wah efforts. According to Al Akbar (2012), the Muhammadiyah association has been criss-crossing in disaster management in Indonesia. Furthermore, the existence of a strong network that is owned by Muhammadiyah in Indonesia is a great potential in utilizing its potential to act quickly on a fairly comprehensive scale to help overcome the Covid-19 pandemic disaster.

Collaboration is the cooperation of various parties in disaster management. According to Agustina (2017), the weak coordination between the government and other related parties is the cause of various obstacles experienced in disaster management in Indonesia. The results of research by Al Akbar (2012), that Muhammadiyah as a religious organization that has strong roots in Indonesia has been recorded to have implemented various programs related to recovery from the disaster. One of the areas affected by the Covid-19 pandemic is the city of Sorong, located in West Papua Province. Based on the information obtained that the people of the city of Sorong have felt the impact of the Covid-19 pandemic, casescrimein the city of Sorong have increased due to the Corona virus pandemic or Covid-19 (Teropongnews.com). Furthermore, based on information obtained from related parties, in this case the Sorong City Covid-19 task force team, announced that the positive coronavirus patient in the area had reached 121 people. Based on the brief description above, the authors are interested in conducting a research entitled "Muhammadiyah and Government Collaboration in Combating the Covid-19 Pandemic in Sorong City".

## The concept of collaborative

Collaboration is a response to shifts and changes in the policy environment. These changes can occur in the form of an increasing number of policy actors, issues that are more widespread or difficult to detect, limited government capacity. According to Mutiarawati & Sudarmo (2017), collaboration in a process sense and collaboration in asense normative is a collaboration concept. A series of processes or ways of organizing/managing or governing institutionally is the definition of collaboration in a narrow sense. In this sense, a number of government institutions and non-governmental institutions are involved in accordance with the portion of their interests and objectives. This collaboration can consist of only government institutions, only local NGOs, private sector or it can also include institutions that are affiliated to the government and then collaborate with local NGOs that are funded by the government/private sector/NGOs/funders from abroad. Furthermore, the aspirations or philosophical goals for the government to achieve its interactions with partners or partners are the definition of collaboration in asense normative.

The concept of collaboration is an intensive collaboration between parties, including a conscious effort to align goals, strategies, agendas, resources, and activities. Where the institution basically has a goal and tries to make it happen (Fosler, 2002). Furthermore, according to Emerson et al. (2012), Collaborative is a process and structure in the management and formulation of public policy decisions involving actors who constructively come from various levels, both in government and public agencies, private agencies and civil society. In order to achieve public goals. According to Ansell & Gash (2008), collaboration in government is an arrangement that regulates one or more public institutions

directly involved with non-public stakeholders in a joint decision-making process that is formal, consensus-oriented, and deliberation aimed at making or implementing public policy or managing public programs or assets.

According to Agustina (2017), in collaborative cooperation, each is bound by a common interest to find solutions to certain problems or issues, which are felt by the parties that greatly interfere with their interests. The willingness to cooperate arises because of a desire to find solutions to problems that are shared by a public organization with its partners from organizations in the private sector. In collaborative collaboration, a shared vision becomes the basis for each party to formulate their respective goals, strategies, allocations, resources, and activities so that all of them have a contribution to the realization of the shared vision. Collaboration is a joint effort of government agencies and concerned citizens, using the term stakeholder which refers to the participation of citizens as individuals and the participation of organized groups (Laal et al., 2013; Batt & Purchase, 2004).

#### Muhammadiyah

One of the non-state institutions that play a role in disaster management is the Muhammadiyah association. The organization founded by KH. Ahmad Dahlan in 1912 in Yogyakarta had a significant role in various fields, ranging from religion, politics, to disaster management. This organization, which claims to have around 30 million followers, has been noted to have been involved in various disasters that occurred in Indonesia, such as in Aceh, Wasior, and Bantul (Akbar, 2012). Furthermore, according to Akbar (2012), because of wanting to carry out Amar ma'ruf nahi Munkar, especially in the social field, this has motivated Muhammadiyah to establish hospitals, medical centers, orphanages, and other social activities. According to Tahir (2010), Social movements carried out by Muhammadiyah are social assistance and the construction of public facilities to relieve or facilitate people in need. Established orphanages, medical centers, hospitals. And so on is a much-needed social movement. This can be done by means of an effort for its members to charitable giving their wealth in the way of Allah for the benefit of the people (Tetro, 2020; Kim & Su, 2020).

#### Definition of Covid-19

Disease Coronavirus 2019 (English: coronavirus disease 2019, abbreviated as Covid-19) is an infectious disease caused by SARS-CoV-2, a type of coronavirus. This disease resulted in pandemic coronavirus 2019–2020. People with Covid-19 may experience fever, dry cough, and difficulty breathing. Sore throat, runny nose, or sneezing are less common. In the patients most susceptible, the disease can lead to pneumonia and failure multi-organ. The infection spreads from one person to another through droplets from the respiratory tract which are often produced when coughing or sneezing. The time from viral exposure to the onset of clinical symptoms ranged from 1–14 days with an average of 5 days. The standard method of diagnosis is the polymerase chain reaction reverse-transcription (rRT-PCR) assay of nasopharyngeal swaborsamplesputumwith results within a few hours to 2 day. Antibody From asampleblood serum can also be used with results within a testing few days. Infection can also be diagnosed from a combination of symptoms, risk factors, and ascan of the computed tomography chest that shows symptoms of pneumonia (Denyer & Stewart, 1998; Bessems, 1998).

# 2 Methods

This research is a qualitative descriptive study. In an effort to present a comprehensive understanding, this research uses a qualitative approach. Qualitative research is a research method used to examine the condition of objects naturally, where the researcher is the key instrument. This research was carried out in the city of Sorong, the selection of this location was chosen because the city of Sorong is one of the areas in West Papua Province with a fairly high number of Covid-19 sufferers. The informants in this study were the people in the city of Sorong who were affected by the Covid-19 pandemic, the administrators of the Muhammadiyah business charity in the city of Sorong, and the local government of the city of Sorong. Election informants were conducted in a purposive manner. The techniques used in collecting data in this study are observation, interviews, and documentation. Data analysis in this research is using qualitative descriptive data analysis (Mahmood et al., 2020; Golin et al., 2020).

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# 3 Results and Discussions

The role of Muhammadiyah in coping with Covid-19 in Sorong City

Association Muhammadiyah is one of the community organizations that has been established since a century ago and has been active in the life of the nation and state which is framed by a socio-religious movement approach. The founder of Association Muhammadiyah, KH Ahmad Dahlan, directed the Muhammadiyah movement, namely how to build alignments for the poor and marginalized. Muhammadiyah is one of the largest and oldest Islamic organizations in Indonesia. Association Muhammadiyah is not only engaged in the field of da'wah, but also in the field of social society, one of which is disaster management. Association Muhammadiyah seeks to guide the community towards economic improvement, seeks to advance education and expand science and technology. The social programs and activities carried out by Muhammadiyah are the spirit of Al-Maun which is demanded to be sharper and felt directly by the community so that the Muhammadiyah movement really becomes the main and strategic pillar of the dynamics of people's lives (Barra Novoa, 2021; Sudarmo, 2020).

Association Muhammadiyah as one of the community organizations has a role as an advisory agency which is expected to be able to provide consideration to the government and be involved in determining government policies, providing input, suggestions, and considerations for the achievement of government policies. Muhammadiyah as a community organization is expected to be able to provide motivation, explore potential, develop awareness of the administrators, cadres and sympathizers of Muhammadiyah organizations about the potential they have to cooperate in implementing government policies, in this case policies related to overcoming the Covid-19 pandemic (Rab et al., 2020; Chu et al., 2020; Zhang et al., 2020).

The existence of the Muhammadiyah association in Sorong City has been around for a long time and has had business charities engaged in various fields, both in the economic, social, and educational fields. Association Muhammadiyah already has Sorong Muhammadiyah University, Muhammadiyah High School, Muhammadiyah Middle School, Muhammadiyah Elementary School, Aisyiyah Kindergarten, Muhammadiyah BMT, Muhammadiyah Orphanage, and LAZISMU Sorong City as well as other Muhammadiyah association business charities. Therefore, the Muhammadiyah association has been known by the people in Sorong City.

The problem of the Covid-19 pandemic is a problem that requires serious handling, therefore the participation of various parties is very much needed in overcoming the Covid-19 pandemic. Sorong City is one of the areas affected by the Covid-19 pandemic, based on information from the Sorong City Covid-19 acceleration task force, information was obtained that the cumulative number of Covid-19 cases in Sorong City on October 11, 2020 reached 1,223 cases. The number of Covid-19 cases in Sorong City is the highest in West Papua Province, where cases of Covid-19 virus infection in Sorong City are generally caused by local transmission.

- Based on the results of interviews with informants stated that:
  - "So the process of forming RekanMu Sorong took place in early March, when the Indonesian government officially began to stop activities. Due to this condition, Sorong Muhammadiyah University took the initiative to form its own institution that really concentrates on managing Covid-19. Now, because the institution must really concentrate on dealing with Covid-19 but we want the institution to take care of humanity as a whole, then at the time of the establishment of an institution called RekanMu Sorong (Humanity Volunteer at Muhammadiyah Sorong University) but with the activities of RekanMu for Covid-19, and it was around the end of March or the beginning of April Your colleague was already active. Well, why did we do that because we saw that the government was suddenly unable to cover all activities on how to reach as many people as possible or help the process to suppress Covid-19". (Results of the interview on September 9, 2020).
- Furthermore, the results of interviews with other informants stated that:

  "From the first we knew Muhammadiyah especially since it has a large campus, Muhammadiyah people always come here with help, most of the people here are underprivileged especially during difficult times like this there is corona we really need help from the government and Muhammadiyah". (Results of the interview on September 9, 2020).

From the results of interviews with the informants mentioned above. Thus, information was obtained that one of the Muhammadiyah charities, namely Muhammadiyah Sorong University, formed an institution that concentrates on dealing with the Covid-19 pandemic in Sorong City, which was named Humanitarian Volunteers at Muhammadiyah

Sorong University (RekanMu Sorong). RekanMu Sorong was formed because the University of Muhammadiyah Sorong saw that the government was unable to handle the entire community affected by Covid-19 in the city of Sorong. Furthermore, according to observations from researchers, the involvement of the Muhammadiyah organization in dealing with Covid-19 in the city of Sorong is highly expected because every humanitarian activity carried out by the Muhammadiyah organization is always based on concern and sincerity in helping others. Muhammadiyah charity's management believes that the values of generosity and volunteerism to help others are the implementation of religious teachings that emphasize the importance of giving without expecting anything in return from others. Muhammadiyah pioneered the ta'awun movement, especially during natural and humanitarian disasters. The ta'awun movement is a help-help movement carried out by Muhammadiyah that is cross-ethnic, religious and any group that is the victim of the disaster.

- Based on the results of interviews with the informant who is the chairman of the Muhammadiyah Disaster Management Center (MDMC), stated that:
  "This activity is part of a humanitarian activity that is based on concern and sincerity in working. The activity we have done is to distribute disinfectants and sprays to managers of places of worship, mosques and churches. We do not discriminate in providing help". (Results of the interview 10 September 2020).
- Furthermore, the results of the interview with the informant stated that:

  "Thank God there is a little gift from Muhammadiyah, the government also has love for us. Here the people work to find stones and wood to sell and the results are only for food. If Muhammadiyah always brings aid, especially when there is Corona we really need help, please the government pay attention to us people here". (Interview results September 18, 2020).

Based on the results of interviews obtained from informants, information was obtained that Muhammadiyah played an active role in handling Covid-19 in Sorong City, the role of Muhammadiyah in activities in the field was greatly felt by the community, this is an indication that Muhammadiyah is really serious in dealing with Covid-19 especially in Sorong City. Considering that the social impact of the Covid-19 pandemic is extraordinary, it requires the role of community organizations such as Muhammadiyah, which has a large community base throughout Indonesia. Muhammadiyah is an Islamic movement that is always in the command of good and forbidding evil, and will never remain silent in upholding the ma'ruf (good values) and preventing the munkar (bad values). As well as carrying out movements in the social and humanitarian fields. For this reason, the role of the Muhammadiyah Association is very much needed in dealing with Covid-19 in Sorong City.

Collaboration between Muhammadiyah and the government in combating the Covid-19 pandemic in Sorong City

Collaboration is working together to achieve a predetermined common goal. Collaboration is the most basic social process that usually involves the division of tasks, where each party involved does every work that is his responsibility to achieve a common goal. In accelerating the response to the COVID-19 pandemic, the government cannot work alone. The central government and local governments need cooperation involving various parties. Collaboration is a form of cooperation, the interaction of several elements related to individuals, institutions, and parties involved directly and indirectly who receive from a result and benefits that are directly felt. In a collaboration between related parties is the implementation of a policy to achieve a goal.

Emerging disasters, such as extreme weather phenomena, terrorist attacks and pandemics, require rapid action to save lives, limit damage and enable crises to be addressed immediately. All parties are expected to cooperate in overcoming the Covid-19 pandemic, the government is expected to be responsible for safeguarding the public interest, in a disaster or crisis situation, quick action by the government is very important to provide safety and services to the community itself. However, it is not possible for the government to always have a structure that is only needed in the event of a major disaster. One of the inseparable parts of success in overcoming and preventing the spread of Covid-19 is strong and fast cooperation between the government and the private sector. Collaboration is a possible alternative way to quickly deal with the Covid-19 pandemic by leveraging private sector infrastructure, human resources and processes. Collaborative governance is a formal activity involving joint activities, shared structures and shared resources. Furthermore, collaboration governance emphasizes the importance of pre-existing good relationships between various actors for collaboration to be successful.

• Based on the results of interviews with informants, stated that: "Your colleague, Sorong, since its establishment, immediately coordinated with the Sorong City Covid-19 task force, where we saw that the government was not able to fully cover the people affected by Covid-19 in Indonesia. Sorong City". (Results of the interview on September 9, 2020).

• Furthermore, the results of an interview with a spokesman with the Sorong City Covid-19 task force, Mr. Ruddy Laku, stated that:

"If the Sorong city government deals with Covid-19, cooperate, openly with elements of society and organizations. We have received assistance from the Muhammadiyah University of Sorong, we thank you very much". (Results of the interview on September 21, 2020).

From the results of interviews conducted, information was obtained that Muhammadiyah through one of its charities, Muhammadiyah University Sorong, which has the Sorong Mu Rekan institution, has collaborated with the Sorong City Covid-19 Task Force in dealing with Covid-19. Furthermore, RekanMu Sorong always coordinates with the Sorong City Covid-19 task force, and the Sorong City Covid-19 task force has received assistance from RekanMu Sorong to be distributed to those in need. Since the beginning of the outbreak, the central government has repeatedly stressed the important role that must be played in the prevention and control of the Covid-19 pandemic. The central government encourages local governments to proactively integrate their existing solutions or to develop customized solutions for crises to support a critically crippled public health system. Through collaboration during the pandemic, collaboration between the government and the community in Sorong City has helped in overcoming the Covid-19 pandemic.

Over the past two decades, a new strategy of governance called collaborative governance has been developed. This mode of governance brings together various stakeholders in a joint forum with public bodies to engage in consensus-oriented decision-making. Collaboration implies two-way communication and influence between institutions and stakeholders as well as opportunities for stakeholders to talk to each other. The collaboration also implies that non-state stakeholders will have real responsibility for the results of the policy. The spread of Covid-19 is increasing in the city of Sorong and is the area with the highest positive confirmation in West Papua Province, plus the government is increasingly open to encouraging people to return to work and go to school. However, with the disease still spreading, the government is pushing to learn how to coexist with the Covid-19 pandemic. Therefore, it requires the cooperation of all parties to participate in the fight against Covid-19.

- Based on the results of an interview with the regional secretary of Sorong City, he stated that: "Cooperation from all parties, from universities, from the community both youth leaders, women's organizations, and religious leaders are all involved in Sorong City. Because Covid-19 doesn't know anyone can get it, unlike HIV, which attacks individuals due to their own behavior. If Covid-19 is not disciplined to follow health protocols, don't use masks, don't wash hands, don't keep distance, you can automatically get it. The point is verbally all elements of communication with the government". (Results of the interview on 29 September 2020).
- The results of interviews with representatives of informants stated that:
  "Since we were shackled by Covid-19 and there was a letter from the Muhammadiyah central leadership that every Muhammadiyah business charity must form a Covid-19 handling team so that we as leaders immediately made a decree for handling Covid-19 in the area and Alhamdulillah they have worked according to what has been instructed. As for the collaboration with the Sorong City government, even in Sorong Regency they signed an MOU with Muhammadiyah, Sorong Regency". (Results of the interview 9 September 2020).

Based on the results of interviews with informants and observations made in the field, information was obtained that the Muhammadiyah organization had collaborated with the Sorong City government regarding the prevention of Covid-19. Although there is no special cooperation between the Muhammadiyah organization and the Sorong City government regarding the handling of Covid-19 in the form of an MOU, the organization continues to communicate, coordinate, and all activities of the Muhammadiyah organization are known to the Sorong City Covid-19 task force. Furthermore, collaboration as a cycle is clearly a simplification of activities. However, it should be noted how feedback from the initial collaboration can positively or negatively affect further collaboration. However, keep in mind that communication is at the core of collaboration. Communication this is important because it is at the core of the process of building trust, mutual respect, mutual understanding, and commitment to the process. The collaboration process is not only about cooperation but also about building trust among stakeholders.

# 4 Conclusion

Conclusion from the results of this study shows that the role of Muhammadiyah organizations in dealing with Covid-19 in the city of Sorong has been optimal, the presence of Muhammadiyah through business charities and ortoms owned by Muhammadiyah in dealing with Covid-19 has been felt by the community. Although the assistance provided to the community has not been evenly distributed in every place in the city of Sorong, it is clear how the role of Muhammadiyah in overcoming Covid-19 in the city of Sorong is clearly seen. Association Muhammadiyah through its business charities has collaborated with the government in various forms of activity including: socializing the dangers of the Covid-19 pandemic, distributing masks, distributing hand sanitizers, distributing basic necessities, producing and spraying disinfectants in public facilities, houses of worship, schools. and other places that are considered prone to the spread of Covid-19. Although the activities carried out between Muhammadiyah and the government are not stated in a special MOU, every activity carried out by Muhammadiyah always communicates and coordinates with the Sorong city government in dealing with Covid-19.

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